

SOUTH VILLAGE  
COMMUNITY DEVELOPMENT DISTRICT

The regular meeting of the Board of Supervisors of the South Village Community Development District was held Tuesday, May 2, 2017 at 6:31 p.m. at the Eagle Landing Residents Club, 3975 Eagle Landing Parkway, Orange Park, Florida

Present and constituting a quorum were:

Gary Cross	Chairman
Grant Krueger	Vice Chairman
Kelly Hermening	Supervisor
Chris Payton	Supervisor
Bobby J. Poole	Supervisor

Also present were:

Jim Oliver	District Manager
Katie Buchanan	District Counsel
Keith Hadden	District Engineer
Matt Biagetti	Director of Aquatics & Recreation
Steve Andersen	Operations Manager
Josh Heintzman	Arnold Palmer Golf
Corey Hamlin	Arnold Palmer Golf
Rob Dugan	Arnold Palmer Golf
Mike Talbot	TAI Club Management
Chris Kenny	Duval Landscape

The following is a summary of the actions taken at the May 2, 2017 meeting. A copy of the proceedings can be obtained by contacting the District Manager.

**FIRST ORDER OF BUSINESS**

**Roll Call**

Mr. Oliver called the meeting at 6:31 p.m.

**SECOND ORDER OF BUSINESS**

**Audience Comments**

There being none, the next item followed.

**THIRD ORDER OF BUSINESS**

**Approval of the Minutes of the April 4, 2017 Meeting**

On MOTION by Mr. Cross seconded by Mr. Krueger with all in favor the minutes of the April 4, 2017 meeting were approved as amended on page 20.

**FOURTH ORDER OF BUSINESS**

**Landscape Maintenance Update**

Mr. Kenny stated we have completed our regular application in early April followed by our liquid application to eliminate any rye for a smooth transition from the winter turf. Our next application will be another liquid application and will be going in May 15<sup>th</sup>. We have mulched the pool area and the next mulch for the remaining parts of the community is scheduled for June. We installed gold mulch by the pool and what do you want to do with the rest of the community as far as the color of the mulch?

Mr. Cross stated the question was the cost.

Mr. Kenny stated the mulch is in the contract and if you are okay with the gold mulch we will use that.

Mr. Cross stated whatever you think is best.

Mr. Kenny stated the leaf removal mainly in the pool area is pretty much completed. There is a little more leaf drop we have to get that is consistent with the Live Oaks. There are no big issues with the irrigation and we sent proposals for some landscape islands. There was discussion at our first meeting about doing enhancements throughout the community. We can provide renderings for anything you want I just didn't know what direction you wanted us to start, the amenity area, upfront along Oak Leaf Parkway.

Mr. Cross stated I don't know what you are talking about.

Mr. Kenny stated any landscape enhancements you want to do, new plant material, redesign work we can provide proposals in your focal point areas if any at all.

Mr. Andersen stated let's put some clarification on this. There are three proposals provided by Duval. We sent them back to do some price adjustments and we were talking about mulch prices and that is where the confusion came up. Mulch is included in the contract, these three proposals we talked about briefly at the meeting before have to do with center islands. The center islands have been a constant complaint from residents because of visibility. I had them put together three proposals to change that landscaping inside those islands, update the landscaping as well as made the visibility better. Those are the proposals we are talking about, that included some mulch and plants and that is what we had them adjust and they have done

that. What he is talking about is anything over and above that and the first meeting they were here the board expressed an interest in them giving us a plan about some upgrades throughout the community for landscaping.

Mr. Krueger stated I would like to see part of that include the pool area.

Mr. Hermening asked do the park renovations have landscape included or will we ask them to do some of that?

Mr. Andersen stated we will do that afterwards.

Mr. Payton stated on the athletic center now that the blinds are off the building the trees look kind of rough and sparse.

Mr. Andersen stated we will walk the property then bring something back to the board.

Mr. Hermening asked does the scope include taking care of weed control along the paved area behind the clubhouse?

Mr. Andersen responded yes, we do that and they do that also.

Mr. Poole asked does the Duval contract cover anything associated with the clubhouse?

Mr. Andersen stated yes it encompasses the clubhouse that is a change we made.

Mr. Cross stated overall I think the appearance is a lot better.

Mr. Payton asked have you looked at the irrigation around the tennis courts?

Mr. Kane responded I believe so. If you see anything send us an email and let Steve know. We do monthly inspections.

Mr. Andersen stated they went through the irrigation system from start to finish.

Mr. Poole asked is there any hope for grass under the trees?

Mr. Kane responded long term maybe not, it is not going to look as good as the center area of your field. You will have turf but it will be thin due to the shade issue and acidity from the leaf drop.

## **FIFTH ORDER OF BUSINESS**

### **Ratification of Agreement for Construction Administration**

Mr. Oliver stated at your April 4<sup>th</sup> meeting you considered a proposal for construction administration and counsel has put that in the form of agreement for ratification.

On MOTION by Mr. Cross seconded by Mr. Poole with all in favor the agreement for construction administration services with Steve Andersen was ratified.

**SIXTH ORDER OF BUSINESS**

**Presentation Regarding District Facilities Point of Sales and Access Control Systems and Option**

Mr. Oliver stated as you will recall we were looking at this matter when preparing to purchase the golf course. Once you extended the management agreement with Arnold Palmer Golf, it made sense to put this issue back on the front burner. The aquatics and tennis facilities, as well as the sales office for the developer, have used TAI Systems for access control and POS (point of sales) systems since opening upon completion of construction. Mike Talbot of TAI is here with us tonight. We have asked him to explain what we have now, what the capabilities are and how we can dovetail existing systems into one system that will work much better.

Mr. Talbot stated we provided a booster solution that has accounting, membership management, pro shop management, fine dining management, tee time reservations, check-in facilities for the pool, cell phone apps, web applications so the members can see their statements in full detail, payments online, essentially everything that needs to be done in a country club or membership organization with the exception of agronomy. We have Century Golf that uses EZLinks, which is a tee time solution and they are also using their point of sales system in the pro shop and also in the food and beverage area. I understand the desire is to consolidate the systems so they are talking to each other so we can provide a greater level of service to the members. Essentially using it as a cornerstone the ability to go online and see what a charge was, look at the detail of the charge, hopefully by being able to answer some of the questions on their own it reduces the amount of phone calls that come to the office.

There is a consensus of agreement that EZLinks needs to stay. We have a competitive tee sheet and we like it but we are talking about members that are already used to an existing system and I don't believe you change those things without a real good reason and there is not a real good reason to do that. It does its job quite well.

The proposal is to figure out in working with EZLinks and Century Golf to be able to provide a conduit that allows TAI to be the host of all the membership information. When a new member joins the property we transmit that information to EZLinks so they have that available in their point of sale system and at the end of the day they transmit their sales in full detail to TAI

so we can record that so we can facilitate the members' ability to go online and see the charges. It also allows us to get down to one statement. In the past three statements went out, one for their dues, one from EZLinks from Palmer for other charges, and one for TAI because we are the existing system here at the swim and also the tennis. The goal is to consolidate that down to one statement, which we believe we can do by just a good exchange of information.

Those preliminaries were started last August and at that time we put a hold on it until the future was decided and I want to get back to those discussions so we can bring the two systems together and provide the information that you need.

Mr. Cross asked do you see a problem with using this system?

Mr. Hamlin stated I don't. I just met Mike for the first time and we spoke a little bit. As you directed we started a process of finding a vendor who could be an umbrella, a global vendor for all of your footprints, tracking throughout the property. We reached out to Mike's company and three other companies, EZLinks who provides that service as well and it would be preferable to us that we still use the EZLinks tee sheet, it is a robust tee sheet that we use for not only members and making sure everything is there but the tee sheet component from a revenue management standpoint is second to none. They also make a point of sale system, which we use and over the last six to twelve months they purchased a company called IBS and they are merging into one company. I have a proposal from them. We also reached out to a company called Jonas that does very similar systems like Mike's system and EZLinks and we also reached out to another company we work with at some of properties called Club Essentials out of Arizona. All the vendors I reached out to would like to do a virtual presentation to you so they can be done as a group or individually. They are all very good products in the marketplace.

Mr. Cross stated you are already working here. Would it save us money by going with you because we would have to upgrade this system to the new system if we went with another vendor because we have already paid you to upgrade the system now we are going to pay somebody to upgrade it again if we change over.

Mr. Hamlin stated all the companies would have similar aspects. I have a 30,000 foot view numbers and I was going to put it on a drop box account for you to sift through the info or upload it to your website. Certainly everyone is going to have integration fees and installation. I encourage you as a board to take 30 minutes and get an overview presentation to see what each one has to offer.

Mr. Hermening stated I think we look at the proposals and look at everybody and look at price.

It was the consensus of the board to hold a workshop at which virtual presentations will be made by the different companies.

Mr. Talbot stated we all do virtually the same thing, everybody has their strengths, weaknesses and I suggest you go into it with a list of goals, what you want to do and how you accomplish it and based on that determine the system that is going to be the best for you.

Mr. Hamlin stated that is great. I have no preference on any of the four vendors and the only thing we ask is because we are such a golf tee sheet minded company from a management standpoint that we be able to use that EZLinks component in some regard.

Mr. Oliver stated it would be helpful if Kelly would confer with the appropriate staff members to come up with a list of goals that we are looking for so we can set some parameters.

Mr. Hermening asked don't we have that existing already?

Mr. Oliver stated only conceptually from discussions. We can determine a date to have that workshop.

**SEVENTH ORDER OF BUSINESS**

**Update Regarding Capital Projects (new or renovated)**

Mr. Andersen gave an overview of the ongoing capital projects being the pool, gym, seal coating of the parking lots and repair of the entry into Eagle Landing.

On MOTION by Mr. Poole seconded by Mr. Payton with four in favor and Mr. Cross voting no the proposal from Duval Asphalt to repair the entrance to the community in the amount of \$3,898.85 was approved subject to obtaining from the county confirmation that the district can repair the asphalt at the entrance but the county will still be responsible for future maintenance.

Mr. Andersen stated the outside furniture for the golf club is ordered with delivery the first week of June. We are looking at an August 1<sup>st</sup> dining room/bathroom completion and October 1 completion for the whole club.

I met with Rob and Josh this week and they are working on proposals for carpet, paint, lighting and furniture improvements in the pro shop. We met last week on the driving range and improvements will start at the end of this month.

All the park equipment is ordered for the two parks and they will be up and in operation by the end of May.

Mr. Krueger stated you said you were hoping to get a solution on the slide. How long does it take to order a new one?

Mr. Andersen stated I will check.

Mr. Krueger stated I would like to see a proposal for a new slide by our next meeting. I don't want to go through the summer with this issue and if we have to buy a new slide I don't want that to be in the middle of the summer.

On MOTION by Mr. Krueger seconded by Mr. Hermening with all in favor the proposal from Island Paint & More to replace doors at the aquatic center in the amount of \$10,000 was approved.

**EIGHTH ORDER OF BUSINESS**

**Ratification of Series 2016 Requisitions**

Mr. Hadden stated you had several requisitions in your package and there were a couple emailed to you today and these are for Eagle Landing Phase 5A from Vallencourt and one came in today and they are 90% complete with 5A.

On MOTION by Mr. Cross seconded by Mr. Krueger with all in favor requisitions 9 – 11 out of the Series 2016 A1 & 2 Special Assessment Bonds were ratified and Requisitions 021 and 022 Phase 5A requisitions were approved.

Mr. Hadden stated the weir is complete except for the grassing/seeding they are going to do in the area. They put in swales around the side and if it got into an overflow condition instead of it eroding the edge of the concrete like it did the last time they left low places in the earthen berm. They did a really good job and they buried the old concrete and did minimal damage getting in or out.

**NINTH ORDER OF BUSINESS**

**Update Regarding Capital Repairs & Replacements**

This item taken earlier in the meeting.

**TENTH ORDER OF BUSINESS**

**Golf Update**

Mr. Hamlin gave an overview of the golf report and changes to increase play during the summer months.

Mr. Dugan stated I have a proposal to lease a food and beverage cart from the same company we have our cart lease with and I can have our capital planning gentleman work with the financing people to see if we can lower the cost.

Ms. Buchanan stated we are going month to month until we get a new one and they want authorization to come back with the best proposal.

Mr. Hermening stated I would like to authorize a not to exceed amount and give Rob an opportunity to negotiate it down but not to exceed the \$14,659.

On MOTION by Mr. Hermening seconded by Mr. Cross with all in favor a 48 month lease for a beverage cart in an amount not to exceed \$14,659 was approved.

**ELEVENTH ORDER OF BUSINESS**

**Consideration of Resolution 2017-10  
Regarding Disposition of Surplus Golf  
Course Maintenance Equipment**

Ms. Buchanan stated we have been provided with a list of items that staff thinks is appropriate to dispose of. It looks like the value of all that property is somewhere in the range of \$10,000. The statute requires if it is over \$5,000 that you need to put a notice in the paper and request bids on the property.

Mr. Hermening asked do we have replacements for all this equipment?

Mr. Dugan responded everything except the sand bunker stuff.

On MOTION by Mr. Poole seconded by Mr. Krueger with all in favor Resolution 2017-10 was approved.

**TWELFTH ORDER OF BUSINESS**

**Consideration of Suspension of Amenity  
Privileges**

Mr. Oliver stated during our last meeting on April 4<sup>th</sup> we had a resident commit an act of property damage in a district parking lot. We found out about the incident and the resident has admitted that she did take commit this damage on CDD property. In accordance with the District policies, I issued a letter to her suspending her from amenity privileges temporarily until this Board met. She received the letter, I have had telephone conversations with her, and I believe



she has communicated by email with each of the five supervisors. Tonight this Board has the opportunity to discuss the matter and determine what actions to take, if any. Mr. Cross stated say what happened and let the board hear the case.

Mr. Biagetti stated at our last meeting we had a discussion in regards to assignment of vendor booths for those participating in our Sunshine Vendor Market on the Green. At some point, you may have seen some folks get up and leave the meeting and come back. Mark Arrowsmith, our tennis pro, came to me the day after the meeting to review footage because his car was vandalized probably the night before. We reviewed footage throughout the day and jumped to the night and saw some activity and the act of vandalism occurred to his car. We looked at camera footage from the Resident's Club, the Kid's Club and pieced it all together to determine a resident vandalized the vehicle. We had the Chairman involved as well as the Clay County Sheriff's Office. CCSO approached the person who immediately admitted the act and at that point she agreed to pay for all damages that happened to Mark's car.

Mr. Cross stated when she agreed to pay for the damages, Mark agreed to not file charges against her. Therefore, she was not arrested and charges were dropped due to her agreement to pay for the damage. I viewed the video and basically she keyed Mr. Arrowsmith's car. I asked for an emergency suspension until we could decide what to do. It is up to the board, but my opinion is to suspend her until January 1, 2018. That will give her the summer to think about it and that she be suspended from all facilities. If we don't show some kind of punishment for the crime, then what good did it do us to put the security cameras in if we are going to let people commit crimes on our property?

Mr. Krueger stated my thoughts are one year because this was intentional disregard and we need to set a tone that we are not going to accept this. One year and she can come back after six months and request that we review it but I'm at one year.

Mr. Poole stated if you look at the amount of damage that was done and under the law what would be the charge.

Mr. Cross stated it was under \$300 damage because she would have been charged with a misdemeanor. That was the estimate from the policeman.

Mr. Poole asked if you are guilty of a misdemeanor what is a typical penalty?

Mr. Cross stated up to a year in jail.

Mr. Poole asked if there are any mitigating circumstances?

Mr. Cross stated the mitigating circumstances would have to come from the accused and she is not here to defend herself.

Mr. Poole stated if you look at the video there was some indication that there were other people involved in the conversation before and after. Do we have any understanding of whether there were any co-conspirators in this action?

Mr. Biagetti stated I can't say for sure. I'm sure there were some people who were well aware of what had taken place during that time but that is my opinion.

Mr. Poole stated the reason I'm asking the question is whether there should be anybody else considered for suspension of activities or privileges.

Mr. Biagetti stated from a resident perspective it was all her.

Mr. Poole stated I support the January 1<sup>st</sup> timeline for suspension of privileges.

Mr. Biagetti stated I want to be clear that this includes the agreement in which she is an active participant.

Mr. Cross stated this includes any CDD property.

Mr. Payton asked have we had this before?

Ms. Buchanan stated not to my knowledge.

Mr. Payton stated I agree with January 1<sup>st</sup>. I am also concerned that there was another party involved. I didn't see the video but I heard there was another participant, I don't know if it was a lookout or participant I know she wasn't a resident.

Mr. Cross stated knowing she was a participant and proving it is another thing.

Mr. Payton stated I support the January 1<sup>st</sup> date.

Mr. Hermening stated I got this letter and I was not aware of the event and I immediately thought it was kids until I found out the situation. Without having any kind of court can't you do some kind of community service work? The pool and gym are monitored access, the clubhouse is not I don't think we can enforce access to the clubhouse.

Mr. Cross stated if the manager sees her in there they can ask her to leave and if she doesn't leave they can call the police.

Mr. Biagetti stated we have suspended guests of residents before at different facilities. We have gotten their picture and kept it up for a while and told staff they are never allowed here as a guest of any resident. I think we have probably three or four kids who are never allowed to

come back to the amenities. I never brought these to the board because I felt they were a guest of someone and I have some leeway.

Mr. Hermening stated if it is January 1<sup>st</sup> or a year I support a year.

Mr. Cross asked then suspension until January 1<sup>st</sup>?

On MOTION by Mr. Poole seconded by Mr. Cross with four in favor and Mr. Krueger voting no Ms. Pigford's amenity privileges were suspended until January 1, 2018.

Mr. Krueger asked is the sister prevented from coming here and participating in the market?

Mr. Biagetti stated there has been a verbal confirmation from Sylvia the market coordinator that Ivy with the Zumba is no longer going to be alternating. She is going to be completely out so it is just going to be Monica participating on the green.

Ms. Buchanan stated you had a very difficult decision you made tonight and I know not everyone is happy with it, but you are not the government entity tasked with imposing laws or providing security that is just beyond the scope of your authority. Just remember that and note that what you have done is the best you can.

**THIRTEENTH ORDER OF BUSINESS      Other Business**

There being none, the next item followed.

**FOURTEENTH ORDER OF BUSINESS      Staff Reports**

**A.    Attorney**

There being none, the next item followed.

**B.    Engineer**

There being none, the next item followed.

**C.    Manager – Report on Number of Registered Voters 2,035**

Mr. Oliver stated Florida Statutes require that each year we state for the record the number of registered voters living in the CDD. According to the Clay County Supervisor of Elections, as of April 15, 2017, there were 2,035 registered voters living in the district.

We will bring the FY 2018 proposed budget to the Board at the next meeting. This will start the budget process. We will refine the budget over the summer, and hold a budget hearing for adoption in August or September. There should be no increase in O&M assessments.

**D. Golf Course General Manager**

Mr. Hamlin stated we did move on from the chef and we should be putting offers out by early next week. We met with two candidates who will talk with our corporate office to help in the vetting process.

**E. Director of Aquatics & Recreation**

Mr. Biagetti stated one of our resident's daughter swims on a swim team and apparently they practice their swim at Cecil Field during summer months and they are going through renovations and they are seeking possible backup options for when Cecil Field is closed. I would be seeking some type of payment as long as it fits within our swim team schedule for use of the pool. I don't have a confirmation of how many residents are on that swim team. I will bring you more information at the June meeting.

I passed out some options if we are considering a locker or cubby type system for the pool deck. A plastic option would be good if we are serious about this.

It was the consensus of the board that if the cost of the cubby type system is below the required amount that staff could go ahead and take care of it.

Mr. Biagetti stated restitution will be made by the juveniles who damaged the facility. A new maintenance person was hired as agreed upon.

**F. Operations Manager - Report**

Mr. Andersen gave an overview of the operations report.

Mr. Payton stated last month we circulated a proposed diagram and I spoke to an amenities planner and they noticed some problems with it and my thinking now is since this is a considerable amount of money to spend on the athletic center expansion that we should probably do more due diligence. I'm working with an amenities planning company to help with that. As long as I can go to them without charging us I will do that and I will bring a new proposal at some point to the board.

Mr. Cross stated I'm fine with the tennis tournament but did we make any money?

Mr. Payton stated I asked for a report to be prepared.

Mr. Biagetti stated a general overview as if the district made money, upfront we have sales from a Gatorade cooler that was Supervisor Payton's idea and I think we sold about \$500 in Gatorade and water. An overview from Mark, another big question was does this incur costs to the district and I think overall there may be some paper goods one month and the question was brought up is that there is a ton of extra staff over there does the district receive a bill for extra staff, no. It is something East West does like additional insurance that we need to have for the tournament to happen East West pays for that. Does that create shortfalls elsewhere? Joseph is able to take care of the courts and Rachel is able to coordinate a lot of the tournament events as well as work on the newsletter that everyone should receive today.

We are a couple days late and it is the last print issue of the newsletter. As far as charity, it is a big thing to provide for charities and I should have been more prepared on this one, \$12,000 spread to different charities. Some of the unforeseen things that do benefit the district is the tournament brings in tennis balls and every match you have you can't use the balls you used in the game before so you play with two balls every time. These balls are kept over that Mark uses for teaching throughout the year.

Mr. Payton stated the only impact to the residents aside from the Friday morning clinics was a couple of home matches that were moved. Aside from that when the facility is normally used it was available for use.

Mr. Cross stated I don't have a problem with the tournament per se I just don't want it costing the residents \$12,000. Even if it costs \$500 I'm okay with that because it showcases the community and brings people out.

Mr. Payton stated I don't think it costs us any money at all from the report that we got and USTA does fund, they pay us to come here and they pay for all the staff that come, we don't

pay for any of that. They solicit money and this year I think St. Vincent's was the main sponsor. They pay the bulk and the players that win money comes from USTA it doesn't come from us and all the money that is donated from the sponsors goes towards charities. There is a surplus of tennis balls that weren't used, we are going to use those. We use tennis balls for lessons and clinics. Matt talked about the matches, we don't provide match balls to teams, they buy them but the surplus inventory we are going to sell to teams now. The tournament had a surplus inventory of drinks, Gatorade and water, which we are going to put in our cooler and sell.

Mr. Cross stated I think it is great that we can do things like that in the community. I just wanted to know what it was costing us if it was costing us. Overall I think it is a good thing to have. I understand the dinners were sold out.

Mr. Krueger stated I have a question on the dinners. I understand they are catered in so somebody pays somebody to bring the food in.

Mr. Payton stated it is usually donated. The last couple of years it was catered by Olive Garden they donated that food. This year it was Anthony's and I don't know if they donated that or not but I can ask. I know the district didn't pay for it.

The dumpster in the parking lot is that an extra dumpster or is that one that is supposed to be inside the enclosure?

Mr. Biagetti stated it is supposed to be inside. It will hopefully be moved tomorrow morning and they will come back on Thursday or Friday to do that whole area where they weren't able to get underneath.

Mr. Payton asked does anybody have thoughts on blocking access from this parking lot into the wooded area with some sort of barrier to keep traffic out. I notice a lot of cars driving back there.

Mr. Cross stated I think the problem is going to be the same problem we had keeping them out of the woods where they were partying and that is getting something that will keep them out.

Mr. Payton stated right now there is nothing and it is used so often it looks like it is a driveway back there.

Mr. Biagetti stated there is someone who parks back there and fishes in the lake so it does happen.

Mr. Payton stated my concern is that someone is driving back there with the potential of golf balls flying through there.

Do we need a security review procedure? A resident called me because something was stolen from them and they thought maybe the cameras might pick it up so they filed a police report and gave the officer my name to review the tapes. I don't have access to review the security tapes, I gave them Matt's name and felt like we didn't know what we were doing.

Ms. Buchanan stated we have that policy and I will be happy to look at it again to make sure it is clear on whom to contact. It should be Matt.

Mr. Payton asked Matt by our next meeting could we get information or estimates on replacement of our equipment at the fitness center

Mr. Biagetti asked full replacement?

Mr. Payton responded I would like a price to replace everything out there.

Mr. Biagetti stated I do have everything in my office on the cardio equipment and adding more free weight stations and whatnot.

Mr. Payton asked do we know if there is any equipment up there that is not used that we could replace with something that would be used?

Mr. Cross stated everything up there is used. We need more.

Mr. Payton asked if you could bring that back to the next meeting I would appreciate it.

Mr. Biagetti stated I will do that.

Mr. Payton stated I think we own every type of shoe cleaner.

Mr. Biagetti stated we will find a location.

Mr. Hermening stated I would like a copy of TAI information.

Mr. Cross stated a resident contacted me about bathing attire and our policy is that appropriate bathing attire will be used. She was concerned over the bathing attire that was being used. Should we go with stronger language or just leave it at the discretion of the staff.

Mr. Biagetti stated it puts me in an uncomfortable position to determine what is acceptable or what is not acceptable. Now bathing suits are smaller and it is hard to say you can't wear this or that. The policy now is proper swim attire. Piggybacking on that is do we look at policies in the June meeting and discuss that. We may have to have a policy hearing after we discuss some options.

Ms. Buchanan stated I suggest you let staff review it.

A resident stated there are a couple of green space areas on Club Lake Drive on the same side of the street that we normally have a sidewalk and we don't have a sidewalk. Are we going to get a sidewalk and give this to the group that has the responsibility for doing that?

Ms. Buchanan asked do we own the green spaces?

Mr. Andersen responded yes and we are getting quotes right now.

A resident asked on golf tournaments do we know tournaments that were here last May, June and July for example that are not coming back now and if they are not coming back do we know why?

Mr. Hermening stated Cory is going to go back and pull that information for us.

A resident asked do we follow-up with groups that were here to see how they enjoyed the experience?

Mr. Hermening stated yes that is normal practice.

A resident asked does the board have standing committees that assist them with each of the areas they are involved in?

Mr. Cross stated we have informal advisory groups, but we don't have any working committees. It is a legal thing.

Ms. Buchanan stated they are not permitted to have committees unless they want to meet in the sunshine like a publicly noticed meeting but there are residents who get together in groups and provide input to the district on their thoughts.

A resident asked on the sign within the neighborhood, who is in charge as far as doing the mulch and plants and irrigation?

Mr. Cross stated we would be. You can give that information to Steve and he will take care of it.

A resident stated we gave that to Steve already and the irrigation has not been fixed.

Mr. Andersen stated the irrigation at many of these signs are tied into homeowner's irrigation. That is most cases not all cases. The landscaping is maintained by Duval.

A resident asked have you talked about putting cameras up at the parks that are going in?

Mr. Cross stated I don't think we could afford to with the wifi going out that far.

A resident asked when we complain about activities going on at the CDD property how is that being handled?

Mr. Cross stated through the county sheriff's office.



A resident asked when we report it to Steve how is it being handled?

Mr. Andersen stated I call the Clay County Sheriff's Office.

Mr. Cross asked what kind of activity do you mean?

A resident stated four wheelers and the high school fights.

Mr. Cross stated Clay County Sheriff's Office. We wouldn't handle that.

A resident asked should we not be contacting you or should we contact the sheriff?

Mr. Cross stated contact the Clay County Sheriff's Office.

A resident stated by the time they show up the teens have already scattered. You putting a park in it is just going to get worse.

Mr. Cross stated it may and as more people move in it may get worse. If you know where they live let me know and I will have a deputy go by and talk to them.

A resident stated a comment about the beverage cart. Right now it is a safety hazard there is no protection for the girls and some are good about not coming at you when you are hitting and some are not and most of us don't hit straight. I'm afraid a driver is going to get hurt. I'm glad you are going to replace the cart.

A resident stated I have a question about the slide you were talking about, the fiberglass. Have you approached any local fiberglass people to see if they can make one?

Mr. Andersen stated yes, they are not interested.

A Resident stated I know you are going through a vetting process with the chefs but I always thought with the market of chefs in Jacksonville is a pretty talented market. Why didn't we ever come up with the process of bringing them in and letting the residents decide? I don't think we should just vet one chef and then go with him. The other thing Cory mentioned was with the tournaments you look at what you can charge them and it hasn't changed over the past years. If you talk to the average person they will tell you that their salaries haven't changed in the past ten years. Golf is not as popular as it was ten or twelve years ago. To increase the revenue you need to consider the fact that you may drive them off. Have you considered that?

Mr. Hamlin stated we are trying to grow healthy revenue and trying to dissuade unhealthy revenue. I can have that conversation with you at your leisure. If we had an event that has paid the same amount for the event year after year after year at some point my costs have gone up why should I have them pay the same amount. Usually the argument we get is it is for charity it is for the kids, etc. the cost of operating the golf course changes year after year so you

have to grow your pricing model. One of the things we look at from the yield perspective is trying to make sure we have the right mix of posted rounds and senior rounds and tournament rounds so we try to maximize the tee sheet as best we can.

A resident stated people who come year after year I understand their price but what about for new people coming in thinking about doing tournaments, is there an additional price you have to give them?

Mr. Hamlin stated what I meant when I said static price is that the price would be the same whether it was Saturday morning or Tuesday afternoon or Wednesday twilight. We try to identify pricing models in our other markets that if you think you are going to have 72 players in your tournament we may give you a price discount for meeting that goal versus a lot of times we will get a tournament and they will say they will have 72 payers and they really have 32 players so there may be a cost increase to them if they didn't meet their budget goal.

A resident stated we are getting younger and younger homeowners. Why don't you target young homeowners?

Mr. Hamlin stated we try to have a semi-private golf tee sheet meaning we cater to both public and private on the tee sheet but from the rest of the club we are trying to have a private club flavor meaning we would have programming that would be geared towards families or dinner and a movie or bring your kid night or mix couples golf tournaments. We need to do a better job of programming than when the developer was our management partner. We need to speak louder and stronger to your wants and needs for programming.

Mr. Cross stated if we have movie night then maybe from 4:00 to 6:00 we have a family dinner. You need to work together.

Mr. Hermening stated that place is crowded on Friday nights but it is noisy in there.

Mr. Hamlin stated we need to program much better and communicate much better. Residents will see a lot more communications.

Mr. Payton asked when can we expect to see some of those ideas you just listed? You don't need board approval.

Ms. Fitzpatrick stated thank you for acknowledging there is an issue and for not allowing Ms. Pigford to be able to use the other facilities. I would like the board to consider a year. I feel strongly about that to give her time to cool down and for me to feel safe.

A resident asked what have you done to prevent her or her sister from coming over here and continuing to do what started this in the first place, the interference of the two companies?

Mr. Cross stated after you left we discussed how that would be handled with the trespassing and so forth. Until January 1<sup>st</sup> is seven months and if her mindset is not going to change in seven months it is not going to change in twelve months.

Ms. Fitzpatrick stated I appreciate that, I think it is more for my comfort.

A resident asked does that suspension carry over to family members in her household?

Mr. Cross stated just for her.

**SIXTEENTH ORDER OF BUSINESS      Financial Reports**

**A. Balance Sheet as of March 31, 2017 and Statement of Revenues and Expenses for the Period Ending March 31, 2017**

The balance sheet and income statement were included as part of the agenda package.

**B. Assessment Receipt Schedule**

The assessment receipt schedule was included as part of the agenda package.

**C. Approval of Check Register**

On MOTION by Mr. Cross seconded by Mr. Poole with all in favor the check register was approved.

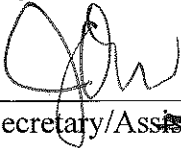
**SEVENTEENTH ORDER OF BUSINESS      Next Meeting Scheduled for Tuesday, June 6, 2017 at 6:30 p.m. at Eagle Landing Residents Club**

Mr. Oliver stated the next meeting is June 6, 2017 at 6:30 p.m. and I will get with Kelly so we can coordinate wetting up the workshop on the POS system.

On MOTION by Mr. Cross seconded by Mr. Poole with all in favor the meeting adjourned at 9:10 p.m.

May 2, 2017

South Village CDD



Secretary/Assistant Secretary



Chairman/Vice Chairman