



EAGLE LANDING

A T O A K L E A F P L A N T A T I O N

Eagle Landing Golf Club Policies and Procedures

Policies & Procedures

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Eagle Landing Golf Club

General Club Rules

It is the intent of management of the Club to limit these Rules and Regulation to the minimum required for the mutual enjoyment of the Club by all its members and their guests. The obligation of enforcing these Rules and Regulations for the good of all members is placed primarily in the hands of a carefully selected and trained staff. It is the duty of the membership of the Club to know these Rules and Regulations, and to cooperate in the enforcement thereof.

1. The facilities at Eagle Landing Golf Club (the "Club"), shall be open on the days and during the hours established from time to time by the Club considering the season of the year and other circumstances.
2. Performance by entertainers will be permitted on the Club Facilities only with the permission of the General Manager and upon completion of any documents required by the Club.
3. Alcoholic beverages will not be served or sold, nor permitted to be consumed, on the Club's premises during hours prohibited by law. Alcoholic beverages will not be served or sold to any person not permitted to purchase the same under the laws of the State of Florida.
4. Commercial advertisements shall not be posted or circulated in the Club nor shall business of any kind be solicited or transacted on the property of the Club nor upon the Club stationery without the prior approval of the General Manager.
5. Petitions may not be originated, solicited, circulated or posted on any property of the Club without the prior approval of the General Manager.
6. **Parents are responsible for and must control their children with due regard to the wishes and comfort of other members. Children shall not be permitted to run unattended about the facilities of the Club. There will be no excessive "lounging" or "loitering" in the Golf Shop or other facilities of the Club by children under sixteen (16) years of age.**
7. **Skateboards, motorized scooters, roller skates, Frisbees or the like are not permitted on the Club Facilities at any time.**
8. It is contrary to the policy of the Club to have its facilities used for functions which in any way relate to past, present or future fund raising efforts for the benefit of a political cause without the prior approval of the General Manager.
9. All food and beverage consumed on the Club Facilities must be furnished by the Club, unless otherwise permitted by the General Manager. Outside catering may be permitted at the discretion of the General Manager.
10. Members must not request special personal services from employees of the Club.
11. Members and their guests may not abuse any of the Club's employees, verbally or otherwise. All service employees of the Club are under the supervision of the General Manager and no member or guest shall reprimand or discipline any employee or send any employee off the Club Facilities for any reason. Any employee not rendering courteous and prompt service should be reported to the General Manager immediately.
12. Slow, unsatisfactory or improper service shall be immediately reported to the manager on ordinary occasions so that responsibility can be assessed and the problem resolved immediately. All serious complaints should be made in writing.
13. Vehicles must be parked in the areas designated by the Club from time to time. Vehicles should not be parked on grass lawns, at the front entrance, in delivery areas or in any way which blocks the normal flow of traffic, unless specifically authorized by the General Manager. Do not park in fire lanes.
14. No member or guest is allowed in the service or kitchen areas of the Club.
15. The roster or list of members in the Club shall be considered the private property of the Club and shall not be used or given to anyone by a member of the Club for any reason whatsoever and may be furnished to members at the discretion of the Club. Unauthorized release of the

membership roster is viewed as a very serious breach of Club policy. Violations will be reviewed by the Club and may result in immediate expulsion or other disciplinary action.

16. All complaints, criticisms or suggestions relating to the operations of the Club must be in writing, signed and addressed to the General Manager.
17. Violation of any of these rules or conduct in a manner prejudicial to the best interest of the Club will subject the person in violation to the disciplinary action deemed appropriate by the Club. Any violations of these rules should be reported to the General Manager.
18. The Club reserves the right to amend or modify these rules when necessary and will make these rules available to Club members.

Resignation, Suspension & Termination of Membership Privileges

1. A member may resign membership privileges in the Club by delivering to the Membership Office written notice of resignation. Upon receipt of the written resignation, return of the membership cards and settlement of the Club account, the Club will send a written acknowledgment of the membership resignation. Until these requirements are fulfilled and the written acknowledgment has been received, the member will continue to be responsible for all dues and charges associated with the membership. Notwithstanding any resignation, suspension or termination of membership privileges, the member and the member's spouse shall remain liable for any amounts unpaid on the member's Club account.
2. **Membership privileges may be suspended or terminated by the Club in its sole discretion if the member:**
 - a. submits false information on the application for membership, which if had been truthfully disclosed, would have rendered the applicant ineligible for membership;
 - b. submits false information regarding an application for use of privileges by a guest of the member;
 - c. permits the unauthorized use of a member's membership card or club account;
 - d. exhibits unsatisfactory behavior, deportment or appearance;
 - e. fails to pay dues, fees, charges or any other amount owed to the Club in a proper and timely manner;
 - f. fails to abide by these Rules and Regulations established for use of the Club Facilities;
 - g. treats the personnel or employees of the Club in an unreasonable or abusive manner;
 - h. engages in conduct that is improper or likely to endanger the welfare, safety, harmony or reputation of the Club or its members.
3. The Club may at any time, and from time to time, restrict, suspend or terminate, for cause or causes described in the preceding paragraph, any member's privilege to use any or all the Club Facilities. No such member shall on account of any such suspension or termination be entitled to a refund of any membership fee, duties or any other fees. During the restriction or suspension, dues and other charges shall continue to accrue and shall be paid in full prior to reinstatement as a member in good standing.
4. **Members may request, in writing, to suspend their membership due to Military Duty Deployment/Transfer, with the proper government documents/paperwork. A member must receive approval from either the Membership Director or the General Manager and the account suspension will be effective beginning on the date of approval. There is no reactivation deadline for a member when it relates to military deployment/transfer.**
5. **Members may also request, in writing, to suspend their membership, due to a "Medical Condition", with clear**

medical documents from a doctor. The membership suspension can last for up to six (6) months. After six (6) months if the membership has not been reactivated, Management will terminate the membership and the member will be required to pay a new Initiation Fee to rejoin the Club. There can only be one “Medical Condition” suspension per membership. A member must receive approval from either the Membership Director or the General Manager and the account suspension will be effective beginning on the date of approval.

6. Any member that cancels their membership for any reason other than conditions stated above will be required to pay a new Initiation Fee to rejoin the club.

Loss/Destruction of Property or Instances of Personal Injury

1. Each member, as a condition of membership, and each guest, as a condition of invitation to the Club Facilities, assumes sole responsibility for his or her property. The Club shall not be responsible for any loss or damage to any private property used or stored on the Club Facilities.
2. Property or furniture belonging to the Club shall not be removed from the room in which it is placed or from the Club Facilities, without proper authorization. Every member of the Club shall be liable for any property damage and/or personal injury at the Club, or at any activity or function operated, organized, arranged or sponsored by the Club, caused by the member, any family member or guest of the member. The cost of any damage shall be charged to the member’s club account.
3. Any member, guest or other person who, in any manner, makes use of, or accepts, the use of, any apparatus, appliance, facility, privilege or service whatsoever owned, leased or operated by the Club, including without limitation the use of golf carts, or who engages in any contest, game, function, exercise, competition or other activity operated, organized, arranged or sponsored by the Club, either on or off the club Facilities, shall do so at his or her own risk. The member shall indemnify and hold harmless South Village Community District (“SVCDD”) and CGPM Managers II, LLC (“Century”) and their respective partners, directors, officers, shareholder, employees, affiliates, representatives, and agents from any and all loss, cost, claim, injury, damage or liability sustained or incurred by the member, any family members or guest of the member, resulting there from and/or from any act or omission of any partner, director, officer, shareholder, employee, affiliate, representative or agent of SVCDD and Century or the Club.
4. Should any member bring suit against SVCDD, Century and/or the Club for any claim and fail to obtain judgment therein against them, the member shall be liable to each respective entity and the Club for all costs and expenses incurred in the defense of such suit, including reasonable attorneys’ fees.

Children

Children under sixteen (16) years of age are permitted on the Club Facilities only if accompanied or supervised by an adult unless they are attending a specific junior event at the Club. Children under the lawful drinking age are not permitted in any bar areas unaccompanied by an adult.

Attire

1. It is expected that members will choose to dress in a fashion befitting the surroundings and atmosphere provided in the setting of our Club. It is also expected that members will advise their guests of our dress requirements.
2. Attire in the lounge is informal. Shirts and shoes are required at the Club.

Mailing Addresses

Each member is responsible for filing with the Membership Office in writing, preferable on a form provided, the mailing address and any changes thereto, to which the member wishes all notices and invoices of the Club be sent. A member shall be deemed to have received mailings from the Club ten days after they have been mailed to the address on file with the Membership Office. In the absence of an address filing with the Membership Office, any Club mailing may, with the same effect as described above, be addressed as the General Manager may think is most likely to cause its prompt delivery.

Club Services & Activities

1. The Club desires to encourage the use of the facilities at the Club by members & guests for private parties, on any day or evening, provided it does not interfere with the normal operation of the Club or with the services regularly available to the members. Members are requested to contact the Clubhouse at 904.291.5600 for available dates and arrangements.
2. Private parties are not permitted on the Club Facilities unless prior approval is obtained from the General Manager. The Club may require the advance payment of a security deposit by the person assuming responsibility for the party. The person sponsoring the private party shall be responsible for the conduct of the member's guests and for any expense and damage resulting from the party, including damage caused by the installation of party décor and shall be responsible for the removal of all such party décor.

Guest Privileges

Guests of members may be extended guest privileges subject to applicable guest fees, charges and rules and regulations established, from time to time, by the Club. Guest privileges may be denied, withdrawn or revoked at any time for reasons considered sufficient by the Club. All guests shall be either day guests or houseguests. A houseguest is defined as a guest temporarily residing in a member's residence unless otherwise permitted by the Club (not a lessee). All other guests of a member shall be considered day guests.

Houseguests

1. Houseguests are permitted to use the Club for up to fourteen days during any membership year without being accompanied by the sponsoring member.
2. The sponsoring member must initiate the application for houseguest usage at least three business days prior to the arrival date of the houseguest. A houseguest card will be issued.
3. At the expiration of the card (fourteen days maximum), renewal(s) of houseguest privileges will only be granted at the discretion of the Club.

4. The sponsoring member does not have to give up membership privileges for the period of time the houseguest is in residence.
5. Houseguests will be charged the applicable guest fees established by the Club and the houseguest will have an opportunity to pay the charges. All unpaid charges of the houseguest are the responsibility of the sponsoring member.
6. The sponsoring member is also responsible for the manner, conduct and appearance of any houseguest. If the manner, deportment or appearance of any houseguest is deemed to be unsatisfactory, such privileges may be terminated by the Club without prior notice.

Golf Rules

General Golf Rules

1. The rules of golf of the United State Golf Association (U.S.G.A.) together with the Rules of Etiquette as adopted by the U.S.G.A. shall be the rules of the Club, except when in conflict with local rules.
2. All members and guest must register in the Golf Shop before beginning play. All play shall begin at the #1 tee unless otherwise directed by the Golf Shop.
3. "Cutting-in" is not permitted at any time. All players must check in with the starter. Under no circumstances are players permitted to start play from residences.
4. Practice is not allowed on the golf course. The practice facilities must be used for all practice.
5. If a foursome or other group of players fails to keep its place on the course and loses more than one clear hole on the players in front, they must allow the following group to play through. If the group is still unable to hold its position on the course, the Club reserves the right to require the group to skip any holes necessary to bring the group back up to speed.
6. All players who stop after playing nine holes for any reason must occupy the next tee before the following players arrive at the tee or they will lose their position on the golf course and must get permission from the Golf Shop to resume play.
7. All tournament play must be approved in advance by the Director of Golf.
8. Players are requested to pick up tees after driving. Players should be careful in discarding broken tees since the tees damage the mowers and puncture golf cart tires.
9. Enter and leave bunkers at the nearest level point to the green. Smooth sand over with rake upon leaving.
10. Repair all ball marks on the green.
11. Fill all divots with sand provided.
12. Searching for golf balls by non-golfers is not permitted on the course at any time. Wading in lakes, marshes and ditches is not permitted by both golfers and non-golfers.
13. Golf rangers may be on duty to help regulate play and enforce golf cart regulations. The golf rangers have full authority on the golf course to enforce all rules and speed of play. Your cooperation is appreciated.
14. Each player must have his or her own set of golf clubs. Rental clubs are available in the Golf Shop.
15. Appropriate golf attire is required at all times on the golf course and practice areas. Members are expected to insure that their family members and guest adhere to such rules.

Acceptable

Gentlemen: Shirts with collars and sleeves, slacks, Bermuda-style shorts are considered appropriate attire.

Not Acceptable

Tank tops, tee shirts, fishnet tops, cut-off, jams, sweatpants, blue jeans, bathing suits, athletic short and short shorts are not permitted.

Ladies: Dresses, skirts, slacks, golf shorts and blouses. Fashion golf tee-shirts are considered appropriate attire.

Halter tops, tee shirts, fishnet tops, cut-offs, bathing suits, sweat pants, blue jeans, athletic shorts and short shorts are not permitted.

Shoes: Soft-soled shoes are required and golf shoes are preferred. Golf shoes are required to have soft-spikes.

Use of shoes other than golf shoes must be approved by the Golf Shop. Football spikes and baseball spikes are not permitted.

This dress code is mandatory for all players. Improperly dressed golfers will be asked to change before playing. If you are in doubt concerning your attire, please check with the Golf Shop before starting play.

16. The golf course is restricted to use by “golfers” only and may not be used for any purpose except golf without the approval of the Club.
17. Children under the age of sixteen (16) must be accompanied by an adult unless playing in a Club-sponsored tournament. Children aged twelve to sixteen may be allowed use of the golf facilities after successfully completing a Junior Development Course administered by the Golf Professional. Juniors, sixteen years of age and over, may be required to complete the Junior Development Course if they, in the view of the golf Professional, do not possess the adequate knowledge of golf and its rules of etiquette. The Club reserves the right to permit Juniors to walk during certain periods of play and to restrict access during certain periods of play.
18. If lightning is in the area, all play shall cease and players shall seek appropriate shelters immediately.
19. Club management may close the golf course to play from time to time for maintenance, special events or whenever the grounds could be damaged by play. Club management may also designate “men’s day” and “ladies day” or other special days during which part of the day will be reserved for golf play only by men, women or special groups.
20. No personal coolers are permitted on the golf course.
21. When rains prevail and cause termination of play, it is the responsibility of the player to apply for a rain check at the Golf Shop.
22. The priority of groups is foursomes, threesomes, twosomes and singles. Groups of five or more players have no standing and shall be permitted on the golf course only with the permission of the Head Golf Professional.

Hours of Play

The hours of play and Golf Shop hours will be posted in the Golf Shop. The golf course superintendent is authorized to determine when the golf course is fit for play. His decision shall be final. In his absence, the Golf Professional on duty shall make this decision.

Golf Starting Times

1. All players must have a starting time reserved through the Golf Shop. The staff will assign the starting time depending on availability.
2. Starting times may be made by phone during Golf Shop hours as may be posted from time to time.
3. Group captains must give their name and the names of the players in their group at time of reservation.
4. Starting time changes must be approved by the Golf Shop.

5. Players who fail to cancel their tee time 24-hours prior to their scheduled tee time may be charged a no-show fee established by the Club.
6. Please notify the Golf Shop of any cancellations as soon as possible.

Registration

1. All players must register in the Golf Shop before beginning play and all members shall present their cards at registration.
2. Failure to check in and register ten minutes prior to a reserved starting time may cause cancellation or set back.
3. Players late for their starting time lose their right to the starting time and shall begin play only at the discretion of the Golf Shop.

Practice Range

1. The practice range is open during normal operating hours as posted in the Golf Shop. From time to time the practice range will be closed for general maintenance; times will be posted in the Golf Shop.
2. Range balls are for use on the practice range only. Range balls are not to be used on the golf course.
3. Each player using the practice range may obtain range balls at the Golf Shop.
4. Golf carts are not permitted on any tee area. Parking of golf carts is allowed in designated areas only.
5. Balls must be hit from designated areas only. No hitting is permitted from the rough or sides of the practice range.
6. Proper golf attire is required on the practice range.

Golf Cart Rules

1. Golf carts shall not be used by a member or guest on the Club Facilities without proper assignment and registration in the Golf Shop. The Club reserves the right to establish rules relating to walking on the golf course in its sole discretion.
2. Each operator of a golf cart must be at least sixteen (16) years of age and have a valid automobile driver's license.
3. Club provided golf carts cannot be used off the golf course.
4. Only two (2) persons and two (2) sets of golf clubs are permitted per golf cart.
5. All golf carts must stay on paths around tees and greens. Golf cart users must abide by all directional signs and should make note of cart path conditions before play. Club management reserves the right to set rules for use of cart paths.
6. Never drive a golf cart through a hazard.
7. Be careful to avoid soft areas on fairways, especially after rains. Use the rough whenever possible.
8. Operation of a golf cart is at the risk of the operator. Cost of repair to a golf cart which is damaged by a member or any family member shall be charged to the member or, in the case of damage by a guest, to the sponsoring member. Members using a golf cart shall be fully responsible for any and all damages, including damages to the golf cart, that are caused by the misuse of the golf cart by the member, any family member or guest shall reimburse SVCDD, Century and the Club for any and all damages they may sustain by reason of such misuse.
9. The member or guest using a golf cart accepts and assumes all responsibility for liability connected with operation of the golf cart. The member or guest also expressly indemnifies and agrees to hold

harmless SVCDD, Century and the Club and their respective partners, directors, officers, shareholders, employees, affiliates, representatives and agents, from any and all damages, whether direct or consequential, arising from or related to the use and operation of the golf cart by the member, any family member and any guest of the member.

10. Golf carts shall be driven on the golf course only when the course is open for play.
11. Violations of the golf cart rules may result in loss of golf cart privileges and /or playing privileges.

Golf Course Etiquette

Persons using the golf facilities should do their part to make a round of golf at Eagle Landing Golf Club a pleasant experience for everyone. Here are some guidelines with which members must adhere:

1. Do not waste time. Anticipate the club or clubs you may need and to directly to your ball. Always be near your ball to play promptly when it is your turn. If a player is delayed in making his/her shot, it would be courteous for such player to indicate to another player to play.
2. The time required to hole out on and around the green is a chief cause of slow play. Study and clear the line of your putt while others are doing the same. Be ready to putt when it is your turn.
3. Be sociable, but reserve your extended conversations for the 19th hole. Put trash in proper receptacles.
4. When approaching a green, park your golf cart on the cart path on the best direct line to the next tee. This can save about one-half hour per round. Never leave the golf cart in front of the green where you will have to go back to get it, while the following players wait for you to get out of the way.
5. When play of a hole is completed, leave the green promptly and proceed to the next tee without delay. Do the scoring for the completed hole while the others in your group are playing from the next tee.
6. If you are not holding your place on the course (see General Golf Rules #5), allow the players behind to play through. Do the same if you stop to search for a lost ball.
7. Repair your ball marks on the greens. If you see unrepaired marks, repair them also. Remind your playing partners to observe this courtesy.